

# **SAVINI WHEELS WARRANTY AND RETURN POLICY**

#### Warranty:

Savini Wheels warrants that its wheels will be free of defects in materials and workmanship under normal and reasonable use for the period of one (1) year for peeling, flaking or blistering of plating defects from the date of original purchase as evidenced by the purchaser's original invoice or bill of sale when installed. Savini Wheels does not offer warranty on finishes with paint over chrome.

This warranty shall be voided when:

- Any defects, malfunction or failure caused by damage in transit, off-road-use, or by abuse, misuse, accident or negligence.
- Wheels have been altered or repaired, improper tire mounting or installation, or used with excessive vehicle loads.
- Wheel corrosion or cosmetic flaws occur due to a mechanical car wash, chemicals, climate condition or neglect to follow recommended cleaning instructions below.
- Damage or structural failure due to a road hazard, customer's abuse or mishandling.

The warranty covers the costs of re-processing of the chrome/painted defects by the original vendors. It is the customer's responsibility to cover the return freight and expenses incurred for mounting and dismounting of tires. Once the warranty claim has been approved, Savini Wheels shall be responsible for shipping the merchandise back to clients.

#### **Maintenance Instruction:**

Savini wheels are manufactured to a high standard with immaculate finishes. To maintain the factory new look and protect the wheels, follow the recommended maintenance instructions:

- Clean regularly by using a mild dish soap and water while the temperature of the wheel is moderately cold.
- Do not use a hard bristle brushes, scouring pads or steel wool to clean the wheels.
- Promptly clean when chrome or painted surface has been in contact with salt water or any chemical solvent that will harm the finished surface. Calcium di-Chloride (CaCl<sub>2</sub>) found in de-icing chemical can harm the chrome and painted surface.

## **Transport and Shortage Claims:**

Upon receipt of the shipment, immediately inspect for visual damage, concealed damage or shortage of the shipment and contact Savini Wheels customer service if such occurs. If the shipment is identified by the visible damage, sign your shipment as such in the presence of the carrier and keep all the original packaging for carrier to inspect.

### **Return Policy:**

To begin the return process, contact the authorized retailer the wheels were purchased from or another local retailer. Savini Wheels will issue an RMA number to the dealer who can arrange for return shipping. An RMA number does not imply a replacement or refund but it is only our service to inspect the returned merchandise based on the claim presented. All approved returns are for credit only.

- Only new resalable merchandise in the original packaging will be considered for return or credit and is subject to 20% restocking fee.
- Credit shall not be issued for merchandise that is used or has been mounted therefore wheel fitment must be confirmed before
  mounting tires.
- Merchandise that has been modified from its original condition, including but not limited to drilled, center-bored, chromed, painted, mounted, or scratched will not be accepted for credit.
- Original shipping and handling charges are not refundable and any refused shipments sent back to Savini Forged does not constitute the right to a refund or credit.
- Merchandise with a special fitment requested by a customer constitutes a final sale and cannot be returned for credit.

All return packages must be well secured and protected in the box as similar to package when originally received. Additional damage as a result of poor packaging is not subject to warranty.